

Help Serve Your Clients Who Qualify for Special Enrollment Periods

The Marketplace is here to help you understand the new **Special Enrollment Period Pre-Enrollment Verification (SEPV)** process.

The new SEPV process means that Marketplace consumers may need to submit documents that confirm their eligibility for certain special enrollment periods (SEPs) before their enrollments are finalized and they can start using their coverage.

Use these resources to learn more about the new SEPV process and help your clients resolve their SEP verification issues (SVIs):

- Our **new factsheet**, “[5 Things Assistors, Agents, and Brokers Should Know About SVIs](#)”
- Information about [how to submit](#) **documentation for SEPs**
- A [presentation](#) with details about **the new SEPV process**

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